COP User Guide





COOP - User Guide Contents:

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Introduction to COOP

Moving online for ordering signage and other display requirements is essential for Catalyst and our clients to move forward and provide a seamless integration with purchasing and fulfilment.

The technology platform that brings COOP (Catalyst Online Ordering Portal) to life is based on our ERP-MIS system that we use to run our entire business, from Estimating, Orders, Jobs, Inventory, Purchasing and Invoicing – it also includes our CRM solution to preserve our relationships with our clients and their teams.



version as it is LIVE online.

COOP is client-server based SAAS model, where clients and Catalyst teammates can login over the internet – with customised pricing and product/substrate solutions available at a click.

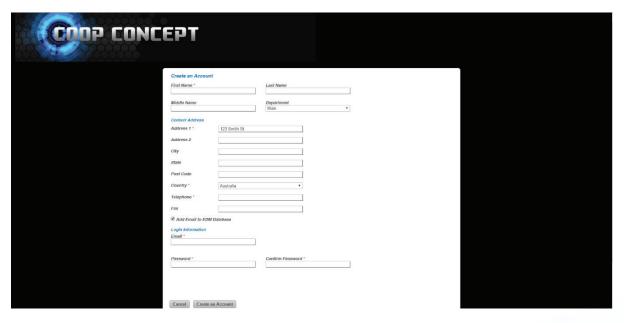
COOP gives both the client & Catalyst internal staff the ability to work off the same details, as it is always the current

COOP also gives users the ability to "Approve" online and build "Campaigns" over time and add to them on the fly as needed. Jobs can then progress when approved and an active campaign becomes a live job, where artwork starts to flow to Catalyst internal staff to proof and send to print.



COOP - Users Guide

Registration Page – Figure 1



Depending on your COOP system, you have the option to self-register for a login and password. You will be prompted to complete the following questions;

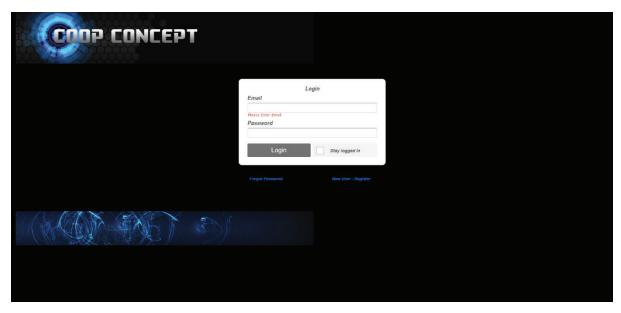
- First Name
- Middle Name (not compulsory)
- Last Name
- Contact Address
 - o Address 1 & 2
 - o City
 - State
 - Post Code
 - Country
 - o Telephone
 - o Fax
- Login Information
 - o Email
 - o Password & Confirm Password

Remember to CLICK "Create an Account"

*** In most cases your contact at Catalyst will have supplied you with your login details – including your password.



Login Page – Figure 2



Once you have registered or been provided your login, you will receive the link in which you need to click to bring you to the login page.

Upon opening the link – please proceed to log in;

Remember -

Email:

Password:

If you get to this page and your login does not work or fails – please contact Catalyst to reset on your behalf.

Telephone: (02) 9457 0024

Email: <u>clientservices@catalystgraphics.com.au</u>

Subject: COOP Login Details



Products / Menu Page – Figure 3



Your login details will open up your custom created COOP system. This page will open every time you login and it comprises of the following;

MENU:

PRODUCTS – folders that house the products that your business has contract pricing

ORDERS – where you can find your existing Orders, Jobs & Invoices

MY ACCOUNT – the admin location where you can change your password & credentials

CAMPAIGN – where you add new events, projects or programs

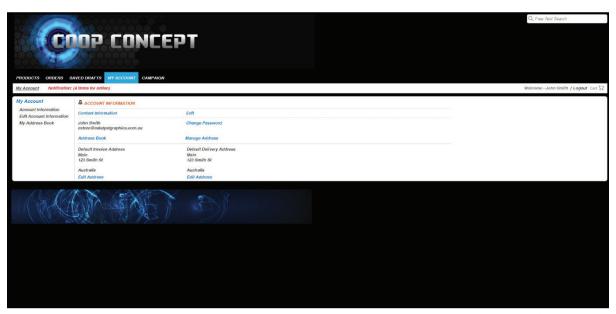
This page will also be branded with your business and colours associated with your company; this is to give the user familiarity as well as a user friendly interface.

On the left hand column there is a list where you can see how many products for each PRODUCT CATEGORY is listed.

If you are a seasoned user – you will skip the next step and go straight to CAMPAIGN tab.



My Account Page - Figure 4



As a new user, you may want to complete some details about you as the user – this is important as your business contacts that flow right through to invoice as well location for deliveries (as default) come directly from this credentials page.

On this menu you can change/complete the following;

ACCOUNT INFORMATION

- Name
- Email
- Change Password

DEFAULT INVOICE ADDRESS

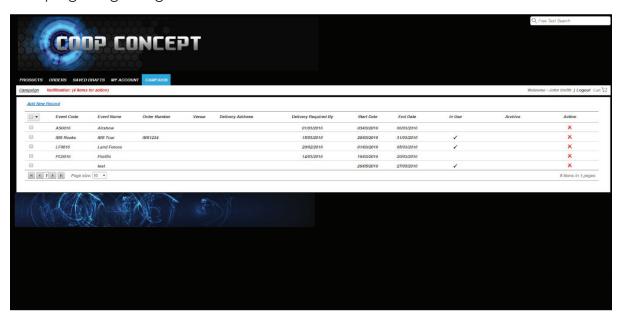
DEFAULT DELIVERY ADDRESS

In this menu you can also manage "My Address Book". This is where you can add many locations for delivery. If you have typical locations that you are always sending jobs/prints/product to, you can click on "My Address Book" and add more.

If you are an existing customer of Catalyst – every address your business has sent to will automatically be listed for your convenience.



Campaign Page - Figure 5



The CAMPAIGN menu is an important component to your COOP experience. This menu allows you to add events, projects & programs to your interface. Many businesses are running several "Campaigns" at the same time and also have notification for future activities – you will be required to add the following details;

Event Name (Compulsory – as it will be listed for future use in building your job carts)

Event Code (if needed)

Order Number (your PO Number – that will flow through for invoicing purposes)

Venue (this is the location of the event, not necessarily the delivery address)

Delivery Required by – is a date field; click on the calendar to populate (highlighted when hover)

Event Start Date – again a date field; click on calendar to populate

Event End Date – also a date field, also click on calendar to populate

If an event date has expired it will no longer be available to be selected during the job/cart process on each product. At any time, you can revisit the CAMPAIGN menu and re-nominate the start and end dates.

With multiple campaigns running at the same time – you can build your job cart with lots of products from different campaigns (usually for pricing purposes) – the system will only let you log out with products from the same campaign (this is a safety feature)



Order Page - Figure 6

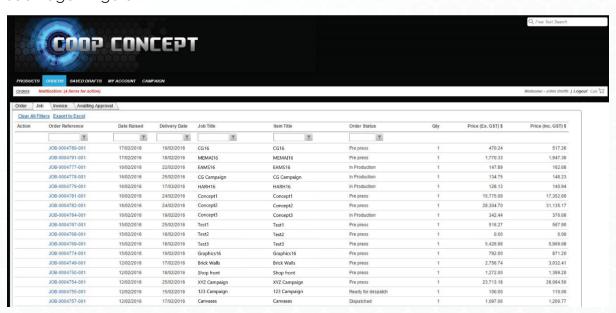


On the ORDERS menu there are several sub-tabs

Order - Job - Invoice - Awaiting Approval

The "Order" sub-tab will list all active Orders that have been approved, depending which options you have enabled on your COOP – regarding APPROVAL, only approved jobs are displayed. If you have the "Awaiting Approval" sub-tab (seen in Figure 6) you will also get the red notification adjacent to master Orders tab advising the number of items for action/approval

Job Page – Figure 7





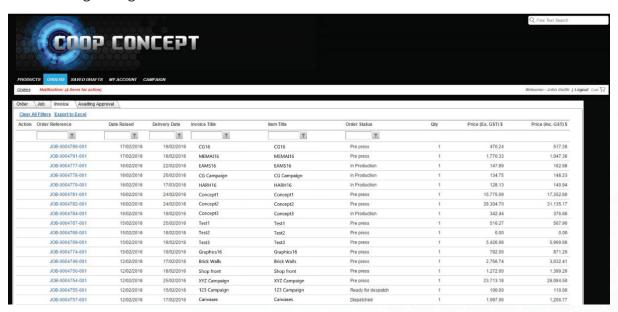
On the "Job" sub-tab (seen in Figure 7) your entire LIVE jobs will be listed, this the location where you can click on items and see how they are traveling through the plant. Order Status column is key for keeping up to date on progress of your job.

You are able to search for your job by clicking into the column and typing your search field criteria.

Note: you can click into any column and search – for example "Job Title" or "Delivery Date"

If your business has numerous projects running simultaneously, you can quickly search your project and only that job will be listed.

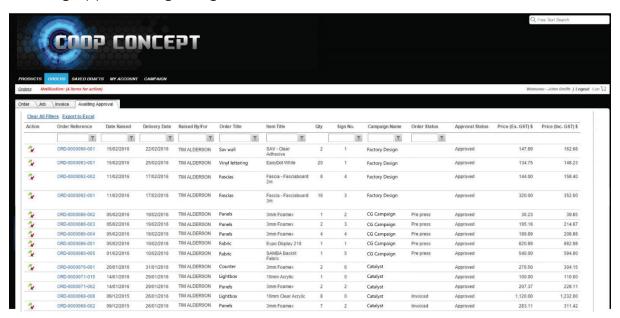




On the "Invoice" sub-tab you can review all your previous invoices for reference; as you click on any of the highlighted INV-000 (numbers). Your complete invoice opens and you can see the entire job that was produced by Catalyst.



Awaiting Approval Page - Figure 9



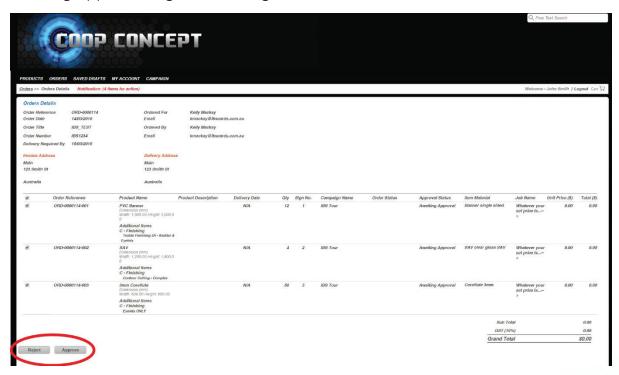
Once you are using COOP, you will create carts and progress them to orders, however you can actually progress without "APPROVAL". This gives you the user and Catalyst an insight to what is coming up. This is known as "Awaiting Approval".

By clicking on the sub-tab "Awaiting Approval" you can see all your jobs that require approval.

Once an item is approved you can click the approved check box and it will progress to Orders and be ready for production.



Awaiting Approval Page 2 – SRF – Figure 10



In Figure 10 – you can see the level of detail of your entire job that requires approval OR is already approved, but has components requiring approval.

As you can see from Figure 10, all the substrates, sizes and quantities are listed, as well as with notes and references on each item.

The top part of the display has the details of the job and information like Purchase Order number, Order By, Order for as well as Delivery address.



How to order products

Products / Menu Page – Figure 3



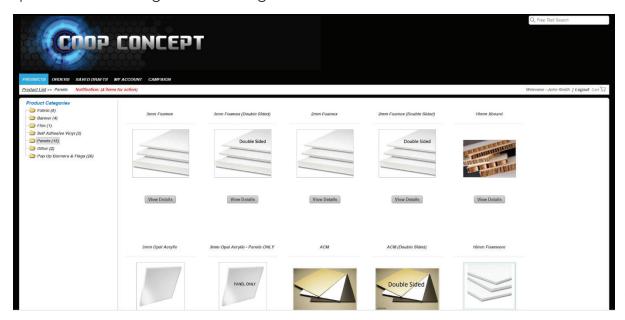
Once you have navigated through the entire TAB structure of COOP, you will find yourself back at the Products/Menu Page, as seen in Figure 3.

Each of the folders represent the product categories your COOP site has on offer for you to select.

For example, click on the yellow folder – Panels. This will open up a new view.



Specific Product Page – Fascia – Figure 12



In this image – Figure 12, you can see individual products specific to that category. In this example we are looking at Panels. Your available products will be determined by your Catalyst Agreement & Contract Pricing Documentation.

On this screen (in the example) you can see 10 products – lets select one.



Specific Item Page – Fascia – Figure 13



By selecting one item/product in your product category the system will open up on the selected item.

In this example it is 3mm Foamex.

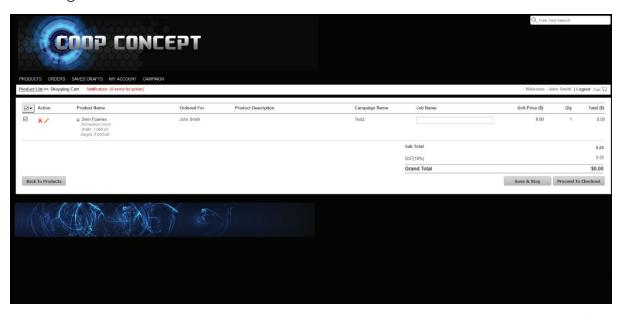
You will be required to click and select a CAMPAIGN (or Event or Project or Job) – however listed as Campaign in COOP

Of course Quantity – which will automatically calculate the price (Qty x "agreed" price)

Then you press "Add to Cart"

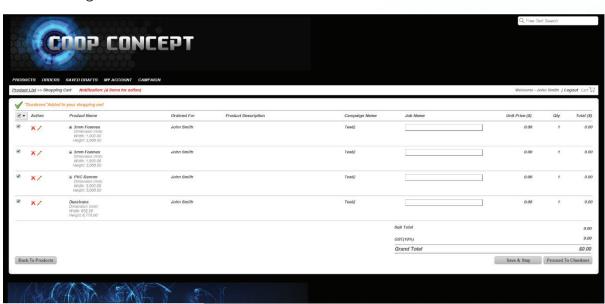


Cart – Figure 14



Once you have selected all your products (By clicking the "Add to Cart" button for each product) – all the products for your campaign will be listed here in "Cart"

Cart Full – Figure 15

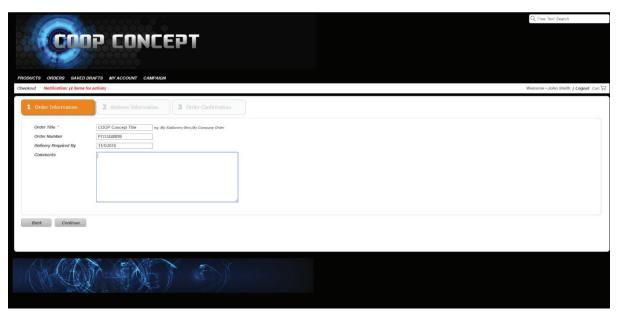


In Figure 15 – you can see multiple items that are required for your job. It lists the sizes, qty, with unit price and total price.

Next Step is to "Proceed to Checkout"



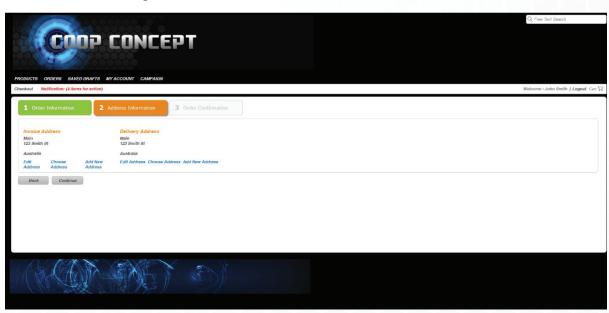
Checkout Tab 1 – Figure 16



Upon clicking "Proceed to Checkout" you will be prompted to complete three (3) tabs to progress;

1 – Order Information: where Order Title, Order Number (Company Purchase Order), Delivery Required by (Date) and any comments may be entered.

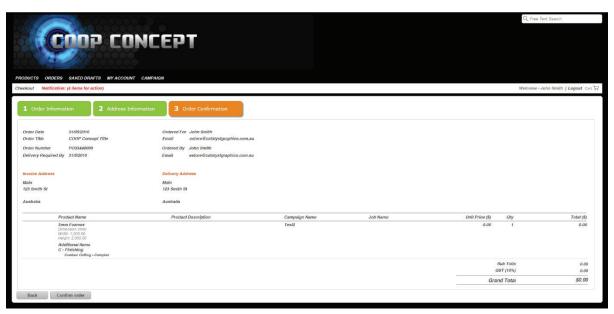
Checkout Tab 2 - Figure 17



2 - Address Information



Checkout Tab 3 – Figure 18



In Figure 18, you will be prompted to view all the items again from your "Cart". At this time you can "Confirm Order".

By confirming order your project progresses to either "Orders Sub-Tab" – whereby all the items have been approved during the process (remember – just by clicking the box "Approved") or they will move to the "Awaiting Approval Sub-Tab"

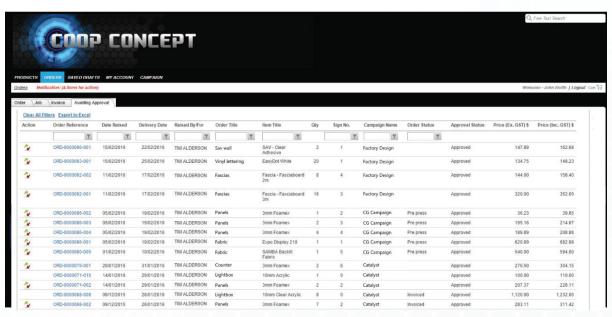
(See next page)



Orders Sub-Tab – Figure 19



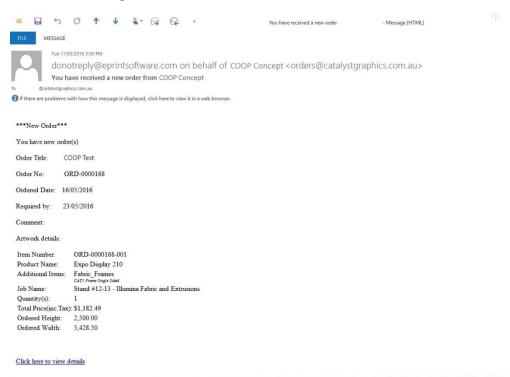
Awaiting Approval Sub-Tab – Figure 20



At this time, we have complete visibility into the project that is coming into production facility and you have the ability to review the progress and status within our plant.

Upon confirming your order, you & Catalyst will receive an email (Figure 21) – this email has an overview of the items in the order and the hyperlink (Click here to view details) which will take you immediately back into COOP to the page to review.

Order Email - Figure 21



Catalyst Online Ordering Portal – COOP has been created to provide our clients the ability to automate the process for building projects/campaigns and following the progress of your order/job through our plant.

For any further training requirements please contact us at Catalyst Graphics

Email - Client Services: <u>clientservices@catalystgraphics.com.au</u>

Telephone - (02) 9457 0024

